

CPC+ FAQ Sheet

Name: Foundations of Episodic Care Management

Date: July 28, 2017

[Link to Recording](#)

What?

- Short-term care management based on an event trigger
 - Hospitalization
 - Emergency Department (ED) visit
 - Hospital transfer
- Care management for a specific adverse event
- Medication reconciliation for discharged patients

Remember: Practices need to contact patients within 48 hours of discharge and again seven days after discharge. This is for both episodic and longitudinal care management patients. **Hospital readmissions will impact your utilization score in a negative way. Establishing communication with hospitals will improve your score and allow you to keep more of the Per Beneficiary Incentive Payment (PBIP).**

How?

- Obtain complete and timely information from the hospital
 - Data collection
 - Analysis
- Decide how data will be received
 - Secure fax
 - Email
 - Health Information Exchange (HIE)
- Make a plan for patient follow-up
 - Monitor staff capacity for timely communication
 - Establish a method of communication with outside sources
- How is this going to be monitored in your practice?
 - Tracking transition of care CPT codes
 - Excel spreadsheet
 - EHR reports

When?

- Establish and train a care team member
 - Assist in medication reconciliation
 - Read and understand discharge instructions
 - Good communication with patients
- Decide the primary care provider's role
 - Medication reconciliation
 - Ordering follow-up tests

Small or rural practice tip:

Practice tip: Remember, hospitals are monitored on readmissions. Working together will help reduce the readmission rates and benefit both your practice and the hospital.

