



Mountain-Pacific

Quality Health

11/15/17

Quality Improvement Account Manager I

This position at Mountain-Pacific Quality Health is responsible for working with Indian Health Services in Montana to improve the care delivered to the Native American populations. Improvement work will be focused in Browning. Travel to the site is required. This position is responsible for creating and facilitating a hospital network focused on learning and sharing best practices in healthcare. This position will gather and analyze data from the organizations to discover the root causes for specific patient care trends; train and educate the organization's staff to promote good quality practices and ensure compliance with all applicable laws and regulations; work with the organization leadership and staff to create policies and procedures that ensure good quality care; keep up to date with all federal and state laws and regulations. A bachelor's degree in nursing, epidemiology, public health, health care administration or a related field is required. Three years' experience in quality improvement and facilitation is required. Data management and statistical experience desirable. Comprehensive understanding of quality improvement methodologies; facilitation and conflict management skills; analytical abilities; leadership skills; presentation skills; knowledge of state and federal health care laws and regulations; skill at managing people and other resources. Mail resumes to Human Resources, Mountain-Pacific, 3404 Cooney Dr., Helena, MT 59602 or bflynn@mpqhf.org or online at www.mpqhf.org. EEOE